



# HSE NEWS

WORKING FOR YOU TO KEEP YOU SAFE

## Latest HSE Statistics YTD 30 SEP 2014

	2013	2014
Workplace fatalities	1	4
Non-work related fatalities	6	3
Non-accidental deaths (NADs)	6	10
Lost Time Injuries (LTIs)	34	44
All injuries (excluding first aid cases)	138	131
Motor Vehicle Incidents (MVIS)	102	81
Roll over - MVIs	28	20
Serious MVIs	0	25
Lost Time Injury Frequency (LTIF)	0	0

## Life Saving Rules Violations

### YTD 30 SEP 2014

Journey management	10
Speeding/GSM	7
Seatbelts	5
Overriding safety device	0
Working at heights	0
Permit	1
Confined space	0
Lock out tag out	0
Drugs and alcohol	0
Gas testing	0

## Vehicle Class A/B Defect

### YTD 30 SEP 2014

Class A	254
Class B	3474

## HSE TIP

Recognise safe behaviour and first tell workers what they did well and then feedback should focus on actions to mitigate exposure an

Share it with a friend

## Important News



**Solook is** the Behavioural Based Safety project focusing on behaviour. It is an observation & coaching process to achieve sustainable & continual improvements.

**So how do we improve our Safe Behaviours?** By enhancing the triggers (antecedents) & the consequences (the results) which encourage our desired safe behaviours (observable acts).

**How do we reduce At-Risk Behaviours? Minimising the** antecedents and consequences that encourage at-risk behaviours.

## What You Need to Know

### Pilot Group:

- Two Well Engineering Contractors:
  - Abraj: 3 Rigs & 3 Hoists
  - Shaleem: 4 Hoists
- Harweel Project
- Commuting pilot project (all PDO & Contractors from Senior management to workforce)

### What is ICB:

**Inventory of Critical Behaviours (ICB)** is a datasheet which reflects actual exposures at a location and is extracted by analyzing the cause of injuries, from the locations incident reports.

### What is RINCON:

The "Safe" and "At-Risk Behaviours" are captured in the ICB datasheet and uploaded into an IT system called RINCON together with actions to mitigate the "At-Risk Behaviours". The data is reviewed monthly to monitor progress.

## SOLOOK METHODOLOGY

### Steps for Solook Observation

- Preparing to observe**
  - Review Inventory of Critical Behaviours (ICB) items
  - Plan / schedule / go to action
- Beginning the observation**
  - Make contact / observe openly
  - Explain process / ICB items
- During the observation**
  - Check for imminent danger
  - Check for listed behaviour
  - Record only what you see
- After the observation**
  - Feedback on safe behaviours
  - Feedback on at-risk behaviours
  - Get input from employee/ write comments

**SOLOOK POLICY** — No name-No blame-No sneaking  
— Focus on worker's Safe & At-Risk-Behaviours  
— Friendly contact and feedback

**'ABC' analysis** is a method of systematically looking at a **Behaviour** in terms of **Antecedents & Consequences**. We are using this method to identify why our undesirable and unsafe behaviours persist & what can we all do to eradicate them and replace them with more desirable behaviours.

### Our types of behaviour:

- Enabled** Within the control of the person
- Difficult** = Can be done, but takes extra effort
- Non-enabled** = Not within the control of the person.



# HSE NEWS

## WORKING FOR YOU TO KEEP YOU SAFE

### HSE Advice Note

#### Effective Solook observation and feedback will bring changes that can:

- Help shift risk perception
- Strengthen the safety culture
- Uncover hidden barriers
- Prevent incidents

Through observation and feedback, **Enabled and Difficult Behaviors** are solved on spot and **Non-Enabled (impossible) Behaviors** are addressed and solved by blocker removal team.

By controlling and reducing the **Systems-Based** root causes of At-Risk Behaviors, the location is able to address all aspects of the **Working Interface** including Facilities & Equipment, Procedures/Process, and Worker Actions.

The Solook process is driven by our trained and certified **Internal Consultants (INCONS)**. They together with the site team identify the Site Steering Committee (SC) who develop the ICB & train Observers. Observers are required to do observation and coaching through feedback.

The observation data sheets are uploaded onto RINCON & the Site SC members, who meet monthly, extract data, identify blockers to safe behaviors and follow up on actions, therein. This data is further analyzed using the Process Index and Dashboard in order to track improvement in "Safe" behaviors and reduction in "At-Risk Behaviors".

The Solook Process integrates the PDO Safety initiatives such as Life Saving Rules, STOP, Hazard Hunt and thus use one integrated Data Sheet to observe Safe and At-Risk Behaviors. This efficiency reduces paperwork.

The INCON conducts a sustainability review with the Site Steering Committee. This review provides the SC members and the management with an evaluation of the process' strengths and improvement opportunities at that point so that the site can plan its future activities with a focus on the issues that will help ensure success. The first of these Sustainability reviews are planned to start by Nov 9<sup>th</sup>, 2014.

